



OUR VISION

We connect people and pets. As a trusted resource for our community, we create lasting adoptions, provide quality veterinary care, and inspire compassionate action through education and awareness. We are innovative, we are passionate, and we are committed. In partnership with our community, we end animal homelessness.

CORE VALUES

We believe in the value of all living creatures and that the animal-human bond creates healthier, happier, more connected communities.

Empathy

We seek to better understand others and to be understood

Joy

We passionately share our mission with others.

Dedication

We are committed to our mission, our work, and our team.

Collaboration

We openly share our individual and collective expertise with others.

Innovation

We strive to evolve, always exploring and encouraging to find solutions.

Community

We are an integral and critical partner in animal welfare throughout the region of Hampton Roads.





The past year has been one of challenges for all of us in animal welfare and veterinary medicine. Those challenges presented differing consequences, but ones that we rose to meet every single time. The determination, perseverance, and endurance needed this past year was demonstrated in the daily actions and interactions of the VBSPCA teams, volunteers, board members and loval supporters. The tough times were met with resilience and buffered by numerous celebrations of joy - all for the animals.

Last year was complicated for pet owners in our community as veterinary staffing shortages, life circumstances, and economic factors made caring for furry family members more challenging. We had 710 owner relinquishments and 250 pet pantry uses, but we also connected 2.022 animals with their new families through adoptions and had 375 willing foster families assist us in the care of our younger, more vulnerable animals. While veterinary clinics reduced hours or shut down completely, we were able to see over 800 new clients, administer more than 13,000 vaccines, perform over 6,500 spays and neuters either in the clinic or on the Neuter Scooter, Additionally, we provided specialty surgeries and dental procedures. We opened our doors wider to grant access to our community of animal lovers that so desperately needed help.

The VBSPCA's impact felt more meaningful this year and cannot be captured by numbers alone. The impact was felt in the relief of a pet owner receiving aid or care; the joy of an adopter finding

their one true companion; the willingness of the 487 active volunteers helping us to complete long overdue projects or support operations; the happiness of the youth who returned for humane education learning opportunities; the generosity of our donors attending our spring gala or fall golf tournament; and the rewarding exhaustion of our teams after longer days with more animals. This is the impact that continues to define us, and it breathes life into each new day as the challenges become opportunities to make a difference in the lives of the animals and the people we serve.

As we lean into the work of the new year, we are filled with optimism brought from the lessons of the past. We begin the year with a major clinic renovation to grant even greater access to affordable veterinary services, made possible by our PetSmart Charities Accelerator grant and our friends at Taylor Construction. Being "under construction" but still operational will be a challenge in itself. We look forward to another successful celebration at our Wags and Whiskers Gala this spring with 450 of our animal loving friends. With the theme of Sunset Speakeasy, it is sure to be an event that can't be missed! And we continue our collaboration with local partners in Virginia Beach and Hampton Roads to discover more solutions for ending animal suffering.

As 2023 taught us so much about flexibility, innovation, and empathy, 2024 can only continue to carry the promise of better tomorrows. We are indebted to you for your part in keeping us not only sustainable, but winning.

Derby D. Brackett CEO

Descher Angi Lombardi Angie Lombardi **Board Chair**



In January, PetSmart Charities awarded the VBSPCA Clinic \$200,000 to expand access to affordable veterinary care. The grant provided increased clinic staffing and additional medical equipment.

Two VBSPCA puppies participated in Animal Planet's Puppy Bowl in February. Espresso represented Team Fluff while Briscoe earned a spot on Team Ruff, shining a light on our shelter and adoptable animals everywhere.

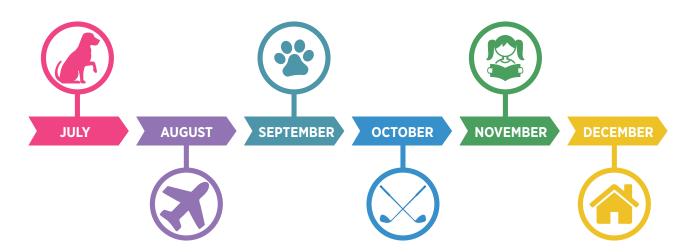
Four kittens who were victims of animal cruelty received second chances. Each was missing a paw and needed specialized surgery and care. Clover, the last of the kittens to be adopted, went home in March.

More than 400 animal lovers gathered for the VBSPCA Wags & Whiskers Gala on April 29th. The event featured a Havana Nights theme and raised more than \$340,000 in critical funding.

We joined 8 other local shelters at PETA's Poochella Adoption Fest. Bella, a 13-year-old Shih-Tzu who had been at the VBSPCA Shelter for 3 months, was adopted thanks to the event!

The VBSPCA was part of the inaugural BEACH IT! Country Music Festival in June. Miranda Lambert's MuttNation Foundation organized a donation drive where some of our canines met their new families.





In July, senior dogs got a leg up from The Grey Muzzle Organization with a \$10,000 grant. The funds provide medical care, helping dogs like 16-year-old Sampson find their forever homes faster.

August began with the first of two transfers organized by the Bissell Pet Foundation as we welcomed 24 canines from Louisiana. In October, another 23 dogs arrived from the Midwest.

The VBSPCA Memorial Garden officially reopened on September 17th following a major revitalization effort. It features a shady walkway for shelter dogs, a relaxing waiting area for clinic clients, and an expanded memorial garden.

VBSPCA Puttin' for Paws Charity Golf Tournament raised more than \$54,000. Then dozens of dogs and their people donned their costumes for the VBSPCA Howl-O-Ween Pub Crawl.

In November, we started offering youth shelter tours once again. This was an important first step as we expand our Humane Education Program in 2024 and beyond.

Home for the Holidays returned for its 15th year in Hampton Roads thanks to our partners at Priority Automotive. 323 animals were adopted from participating shelters in December, including 109 VBSPCA animals.





Animal Care

Animals Cared For •••••• 2,379 Average Length of Stay • • • • • • • 26 days Animals Fostered • • • • • • • • • • 1,539 Live Release Rate • • • • • • • • • 94% Shelter Animal Medical Costs • • • • • \$353k

Adoptions

Total Adoptions • • • • • • • • • 2.022 Cat Adoptions • • • • • • • • • • • • 1,107 Dog Adoptions • • • • • • • • • • • 746 Small Animal Adoptions • • • • • • 165

Support Services

Owner Relinquishments • • • • • • 710 Pet Pantry Uses • • • • • • • • • 250 Puppies Trained • • • • • • • • • • 96

Community Partnerships

Shelter & Rescue Partners • • • • • 26 Animals Transferred to Rescue • • • • 10 Transfer Animals Received • • • • • • 1.194

Animals Received From Local Partners 1,043

Public Animal Clinic Services

Appointments • • • • • • • • • • • 3,739 Spay/Neuters • • • • • • • • • • • 2.246 Vaccines Administered • • • • • • • 13.008 Specialty Surgeries • • • • • • • 67

Shelter Animal Clinic Services

Spay/Neuters • • • • • • • • • • • 1,708 Vaccines Administered ••••• 8,353 Specialty Surgeries • • • • • • • 95 Dentals · · · · · · · · · · · · · · · · · 65 Microchips • • • • • • • • • • • • • • • 1.504

Neuter Scooter Services

Spay/Neuters • • • • • • • • • • 4,272 Days In Our Community • • • • • • • 127

Total Number of Spay/Neuters via the Neuter Scooter since inception in 2012

21,391





Humane Education

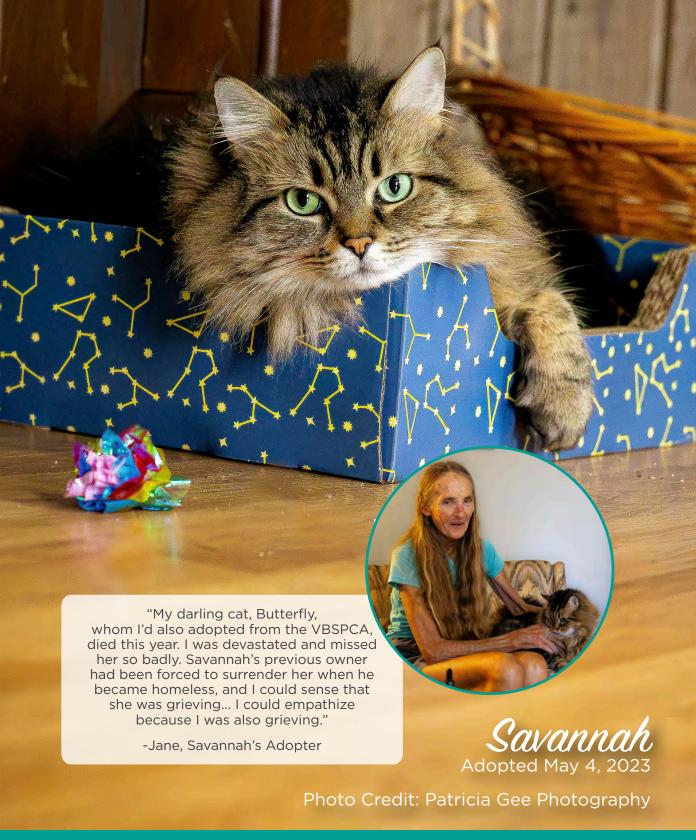
Total Reached through All Programs • • • • • • • • • • 1,987
Pawsitive Press Distribution • • • • • • • • • • • • 540
Seasonal Activity Participants • • • • • • • • • • • • • 417
Animal Heroes Arcade Participants • • • • • • • • • • • 187
Tale for Two Participants • • • • • • • • • • • • • • • • 229



Volunteers

Total Value of Hours Served • • • • • • • • • • • \$210,9	940
Total Volunteer Hours Served • • • • • • • • • • • • • • • • • • •)
Visiting Paws Visits • • • • • • • • • • • • • • • • • • •	
Active Volunteers • • • • • • • • • • • • • • • • • • •	
New Volunteers • • • • • • • • • • • • • • • • • • •	





FINANCIAL OVERVIEW FY23

Contributions	1,235,273
Special Events	406,335
Grants	661,378
Fees for Service	3,072,028
Retail Sales	26,740
Investment Revenue	336,539
Other Revenues	304,583
Total Revenue	6.042.876

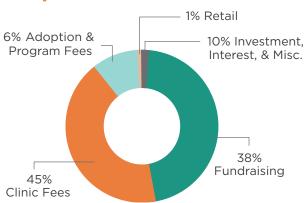
Summary of Revenue Summary of Expenses

Program Services	4,693,529
Fundraising	593,676
General Administration	296,838
Investment Expense	17,438
Other Expenses	14,117
Total Expenses	5,615,598

Net Revenue/Loss

Net Revenue 427,278

Operation Revenue



Balance Sheet

Total Assets	5,072,706
Total Liabilities	391,152
Net Assets	4,681,554

^{*} All numbers in this report are unaudited.

Shelter Animal Medical Expenses

\$352,718

The VBSPCA is grateful to have received grants from the following organizations:

PetSmart Charities

Alfred L. Nicholson Fund of the Hampton

Roads Community Foundation

City of Virginia Beach

Priority Automotive

The Grey Muzzle Organization

BISSELL Pet Foundation

Subaru Loves Pets



2024 FUNDING PRIORITIES

1. Clinic Expansion

With the recent veterinary shortage and the increasing need for accessible, affordable care for the pets in our community, clinic expansion is a top priority for 2024. This effort will also improve medical care for shelter residents. A major clinic renovation will begin in early 2024, funded by the PetSmart Charities Accelerator grant. We will add surgery, treatment, and exam room spaces to better serve the clients and pets that need us most. The grant is spread over 3 years with the initial buildout in the first half of 2024 and will increase operations: talent retention and acquisition; and equipment updates to enhance and improve our level of veterinary care.

2. Shelter Operations Expertise

As we manage a robust shelter population at all times, we strive to continue to build quality leadership with the necessary animal welfare expertise. Our shelter management and staffing excels in animal care and enrichment, which are talents that we want to continue to build. Investments in continuing education. merit increases in compensation, and career pathing will be critical to team success and beneficial for the animals.

3. Culture Initiatives

We define our culture as professional and positive. We want to manifest that through leadership training: diversity, equity, and inclusion initiatives: associate rewards and recognition; increased volunteer engagement;

cross-team collaboration; and work/life balance efforts. Our Executive Team will continue to enforce team building activities to emphasize these values and our culture.

4. Community Engagement

One of our core values is community. meaning that we are an integral and critical partner in animal welfare throughout Hampton Roads. We want to stay keenly focused on the impact that we have on our community through transfers of animals to optimize adoptions; sharing of shelter best practices and resources; providing quality veterinary care to other partners when needed: or collaborating on initiatives that further our mission of compassion. By working together with other animal welfare and human service organizations, we can improve the overall mental and emotional health of the public we serve.

5. Humane Education

In late 2023, we reinstated staffing in our humane education department and we plan to evolve programming with our area youth and schools in 2024. We will offer in-person programs including shelter tours, activities, and animal interactions; in-school options such as Listening Ears; and service learning projects. We will continue to offer virtual opportunities as well as teach our youngest animal ambassadors kindness, respect, and empathy. A strong pillar of our mission prior to the pandemic, we are determined to rebuild this foundational programming.

CLINIC EXPANSION Now Underway

On January 15th, construction began on a major renovation of the clinic designed to increase its capacity as well as provide for additional staffing and equipment upgrades. The project is funded by the PetSmart Charities Accelerator grant and will provide greater access to low-cost veterinary care including urgent care services, case management of long-term health issues, and everyday wellness and illness visits.

The clinic is a vital resource for both the community and VBSPCA shelter animals, and we look forward to providing low-cost, quality care for more animals in Hampton Roads. The renovations are expected to be completed by July 2024.





Best Friends Honor Roll

\$10,000+ Trish Blue

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The Estate of Betty **Goddard Morris**

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PETA **Petsmart Charities** Priority Automotive The Estate of Patsy B. Sullivan **Taylor Construction** The Franklin Johnston Group The Grev Muzzle Organization **Evin Thompson** TowneBank Toyota Dealer Match Program Virginia Equipment and

\$5,000-\$9,999

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\$2,500-\$4,999

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\$1,000-\$2,499 757 Pros

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Friends Forever

Legacy Society

Our Friends Forever Legacy Society honors those who have demonstrated unwavering support that will last beyond a lifetime by including us in their wills, life insurance, IRAs, trusts, or other estate plans. These gifts will help to ensure that we will be able to care for animals most in need well into the future. If you have already made plans for a future gift, please let us know so that we may thank you! If you would like information on how to become a Friend Forever, please contact Derby Brackett at 757-427-0070 ext.123

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